
NASA SEWP VI

Ordering Guide

Category A - ITC/AV Solutions

Contract Holder	Questivity Inc.
Contract Number	80TECH26D0255
Business Size	Small Business
Period of Performance	November 2026 - October 2036

Questivity Inc.

1680 Civic Center Dr. #209, Santa Clara, CA 95050 | 408-615-1781 | www.questivity.com

Questivity SEWP VI Contract Information

Contract Holder	Questivity Inc.	Contract Number	80TECH26D0255
SEWP VI Category	Category A - ITC/AV Solutions	Business Size	Small Business
Period of Performance	November 2026 - October 2036	UEI	KXUNSPYU9295
Corporate Address	1680 Civic Center Dr. #209, Santa Clara, CA 95050	Customer Line	408-615-1781
Website	www.questivity.com		

SEWP VI Program Contacts

Program Management	sewpvi@questivity.com	408-615-1781
Quotes & RFQs	sewpviquotes@questivity.com	408-615-1781
Orders & Order Status	sewpviorders@questivity.com	408-615-1781
Customer Care & Post-Delivery Support	sewpvicare@questivity.com	408-615-1781
Program Manager - Humayun Soheli	hsoheli@questivity.com	408-605-5598
Deputy Program Manager - Kausar Fatima	fatima@questivity.com	408-306-8254

About Questivity

Questivity Inc., founded in 1999, is an IT Infrastructure solutions provider and Value-Added Reseller (VAR) with more than 25 years of experience serving Federal, State and Local Government, education, and commercial customers. Questivity provides Information Technology, Communication and Audio-Visual (ITC/AV) products, solutions, and associated services across a broad range of technology areas.

As a NASA SEWP VI Category A Contract Holder, Questivity combines extensive OEM and distributor relationships with technical, procurement, logistics, and customer-support capabilities to deliver scalable ITC/AV solutions. Questivity is positioned to support both **current technology requirements and evolving next-generation needs**, continuously expanding its capabilities and technology portfolio as new and emerging technologies develop.

SEWP VI Overview & Fair Opportunity

NASA Solutions for Enterprise-Wide Procurement (SEWP) VI is a Government-Wide Acquisition Contract (GWAC) providing Federal agencies and approved Government customers access to a broad range of Information Technology, Communication and Audio-Visual (ITC/AV) solutions and associated services.

SEWP VI is a **multiple-award contract**. In accordance with FAR 16.505(b)(1), ordering activities must provide each eligible Contract Holder a fair opportunity to be considered for orders exceeding **\$10,000**, unless an applicable exception to Fair Opportunity applies.

The NASA SEWP Quote Request Tool (QRT) is the recommended method for communicating requirements to eligible Contract Holders, obtaining competitive quotes, and supporting the Fair Opportunity process.

Category A - ITC/AV Solutions

Questivity is a **Small Business Contract Holder** under NASA SEWP VI Category A, providing Federal customers access to a broad range of Information Technology, Communication and Audio-Visual (ITC/AV) products, solutions, and associated services.

Questivity's Category A capabilities span computing and compute facilities, storage, networking and communications, imaging technologies, IT power and cabling, audio/video, security and sensor technologies, software and cloud technologies, and associated product-based services. These capabilities are supported through Questivity's relationships with leading technology manufacturers and authorized distributors.

In addition to supporting current technology requirements, Questivity is positioned to support **evolving and next-generation technology needs** throughout the SEWP VI contract period. Questivity continually evaluates emerging technologies and expands its solutions portfolio to help Federal customers address changing mission, infrastructure, cybersecurity, computing, and technology requirements.

How to Obtain a Quote

The NASA SEWP Quote Request Tool (QRT) is the recommended method for obtaining competitive quotes under the SEWP contract.

Customers may also contact the Questivity SEWP VI team for assistance with product selection, configurations, bills of material, pricing, and preparation of SEWP VI requirements.

SEWP VI Quotes & RFQs	sewpviquotes@questivity.com	408-615-1781
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When contacting Questivity directly, customers should provide, when available, the required products and/or services, quantities, delivery location, requested delivery date, and applicable technical or agency-specific requirements.

Questivity's SEWP VI team will review the requirement and assist the customer in developing a compliant SEWP VI solution and quote.

Order Placement & Order Status

Following completion of the quote and selection process, customers may use the NASA SEWP Quote Request Tool (QRT) and applicable agency procurement procedures to initiate the ordering process.

Delivery Orders are issued by the ordering agency and routed through the NASA SEWP Program Management Office (PMO) for processing. NASA SEWP assigns a **SEWP Tracking Number (STN)** before the Contract Holder may begin order fulfillment.

Upon receipt of the NASA-processed order, Questivity will review and acknowledge the order and coordinate fulfillment and delivery.

Questivity SEWP VI Orders & Order Status	sewpviorders@questivity.com	408-615-1781
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Modifications to existing SEWP Delivery Orders must also be routed through the NASA SEWP PMO.

Customer Care & Post-Delivery Support

Questivity's SEWP VI Customer Care team serves as the customer's primary point of contact for post-delivery assistance and resolution of order-related issues.

The team assists customers with delivery discrepancies, installation coordination, warranty and extended warranty matters, returns and RMAs, and coordination of hardware, software, and technical support with the applicable manufacturer or service provider.

Questivity will coordinate with its manufacturers, distributors, service providers, and internal resources, as appropriate, and remain engaged with the customer through resolution.

SEWP VI Customer Care & Post-Delivery Support	sewpvicare@questivity.com	408-615-1781
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Problem Order Resolution & Escalation

Questivity is committed to the timely resolution of order-related issues. Customers experiencing a problem with a SEWP VI order should contact the Questivity SEWP VI Customer Care team as the first point of contact.

Customer Care will coordinate with Questivity's Order Management team, manufacturers, distributors, service providers, and other appropriate resources to investigate and resolve the issue.

Issues requiring additional attention will be escalated to the SEWP VI Deputy Program Manager and, when necessary, to the SEWP VI Program Manager. Questivity will remain engaged with the customer through resolution.

Customer Care & Problem Resolution	sewpvicare@questivity.com	408-615-1781
Deputy Program Manager - Kausar Fatima	fatima@questivity.com	408-306-8254
Program Manager - Humayun Sohel	hsohel@questivity.com	408-605-5598

NASA SEWP Program Information

For general information regarding the NASA SEWP program, ordering procedures, and SEWP resources, customers may contact the NASA SEWP Program Management Office.

SEWP Helpline	help@sewp.nasa.gov 301-286-1478
SEWP PMO Hours	Monday-Friday, 7:30 AM-6:00 PM ET
Website	www.sewp.nasa.gov

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